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TeleMagic Enterprise V5 README

This readme includes information on V5. Additional hints, cautions, and corrections pertaining to your manuals are listed under the Help topics: Errata and Tips, Tricks and Technical Notes. We recommend you read this list and the on-line help topics as they contain important new information and hints to assist you in running TeleMagic.

Adding Fields to a Blank Database

After adding a blank database, before using the Screen Designer to add a view you must add at least one field to the database and run a rebuild.

NetClient

If you will be using V5 with NetClient, you will need to download version 1.5.3 of TMAS. This is available by completing the form on www.telemagic.ca or dialing 1-514-907-1174.

Data Synchronization Server

V5 Central installations can process packets created in V4.5.6. V4.5.6 Central installations will not work with V5 satellites or remotes. Packets created with versions prior to V4 are not supported.

Bitmap Images and Templates

If you have a template that uses BMP files for wallpaper or buttons, when creating a template and installing it on another system, the internal pointers will still point to the old path for those images. To make sure your images appear in the new database, copy the BMP files manually to the new database directory, then run a rebuild. TeleMagic will automatically locate the images in this directory and change the path.

Documentation

The TeleMagic manuals are now in the form of Adobe Acrobat PDF files, located in the \DOCS directory on the TeleMagic CD-ROM available by completing the form on www.telemagic.ca or dialing 1-514-907-1174.

Upgrade

Before upgrading from a previous version of TeleMagic, make sure that all users have closed TeleMagic, TeleMagic Alarms, TeleMagic Internet Mail, Automation Server, and Data Synchronization Server. You will not be able to install the upgrade if any TeleMagic files are in use.

Address Correction

Please see the file ADDCORR.DOC, located in the \DOCS directory, for important information about this new Database Utilities feature.

New Features

A complete list of the new features in V5 can be found in the file NEWFEAT.DOC, located in the \DOCS directory on your TeleMagic CD-ROM.

CD

Your TeleMagic CD will be used both at the time of initial installation, and later to perform tasks such as installing Data Synchronization Server, installing one or more sample databases that were not installed originally, and more. It is very important that you keep your CD in a safe place after installation is completed.

Directories on the TeleMagic Enterprise V5 CD:

\DOCS	A set of documents written in Word 97/2000 format.
\UTILS	Miscellaneous utilities and special files:
\15UPG	The TeleMagic for Windows 1.5 Upgrade (used if you have TeleMagic version 1.0)
\WIN95	Support files for installing TeleMagic on Windows 95.
\WIN98	Support files for installing TeleMagic on Windows 98.
\HTML	HTML Help update file.

Workstation Setup

If you have upgraded from an installation of TeleMagic prior to V5, you must delete any node installations and reinstall them by selecting Workstation Setup from the File menu in TeleMagic. Search on Workstation Setup in TeleMagic's on-line help for further instructions.

Helpful Documents

There are several documents stored in the \DOCS directory of your CD-ROM that can assist you in setting up and using TeleMagic

ADDCORR.DOC	This document contains important information on the new Address Correction feature in Database Utilities.
INSTALL.DOC	TeleMagic installation procedure.
NEWFEAT.DOC	This document lists the features in V5 that have been added, changed or enhanced since TeleMagic V4.5.
UPGISSUE.DOC	This document contains instructions and important cautions when upgrading prior versions of TeleMagic to TeleMagic V5.

Operating System Notes

Windows 95

If you encounter problems starting V5 on Windows 95, run the program DCOM95.EXE. This file can be found on the CD in the directory \UTILS\WIN95.

Note: The DCOM95.EXE located on the TeleMagic CD is version 1.3. Microsoft frequently updates supporting files, so newer version of this file may be available. Please visit the Microsoft

web site to ensure you have the latest version.

Windows 98

If you encounter problems starting V5 on Windows 98, run the program DCOM98.EXE. This file can be found on the CD in the directory \UTILS\WIN98.

Note: The DCOM98.EXE located on the TeleMagic CD is version 1.3. Microsoft frequently updates supporting files, so newer version of this file may be available. Please visit the Microsoft web site to ensure you have the latest version.

If you are installing TeleMagic on a workstation using Windows 98, you have Client for Netware Networks installed, and you want to install TeleMagic to a directory other than the default, you must run NWNP32.EXE first. This file can be found in the \UTILS\WIN98 directory of the installation CD.

Windows ME

Testing with Windows ME shows that it works well with TeleMagic. However, testing also indicates that Windows ME installations that are upgrades from Windows 98 are unstable, and instability in the operating system can adversely affect TeleMagic.

Windows 2000

There are no special procedures for installing V5 on Windows 2000. However, if users do not have administrative rights, they will be unable to run TeleMagic, because Windows will deny read access to some of the system files. To avoid this problem, add an entry to the [System Setup] section in the TM.INI file for "Check System Files=N". If this entry is found, TeleMagic will bypass the entire process of checking the system files. As a result, we are assuming that all files are appropriately installed and updated. Before using this entry, you must first logon with administrator rights and run TM as many times as is necessary to ensure proper update of the system files. The lack of this entry in the INI file will cause the system to use the default setting, which is "Check System Files=Y".

Windows NT 4.0

You must have installed Service Pack 3 or higher.

Windows NT 3.5

TeleMagic will not run on this operating system. Please do not attempt to install TeleMagic on Windows NT 3.5.

Windows 3.11 or Windows for Workgroups

TeleMagic only runs on 32 bit operating systems. Please do not attempt to install TeleMagic on Windows 3.11 or Windows for Workgroups.

System Files

For a complete list of system files that may be updated or added to your Windows installation, please see the TMSYS.INI file in the \TM5\PROGRAMS directory.

The TeleMagic Help System

Beginning with version 4.5, the TeleMagic online help is in compiled HTML help (CHM help) format. This format was selected over the older WinHelp format because, starting with Windows 98, it is the standard Microsoft help system format. In addition, this format offers considerably more options in help system design, as well as several other compelling advantages. Windows 98 and Windows 2000 automatically support this format.

Windows 95 and NT 4 do not automatically support compiled HTML help, but they can if the proper support files have been installed. In many cases the required support files will already be installed. If you already have an application that uses compiled HTML help installed, you will be able to use TeleMagic's compiled HTML help. For example, if you have Microsoft Office 2000, or Microsoft Internet Explorer 4.0 or newer installed on your system, all necessary components are already present. If you do not have either of those products, the latest version of Internet Explorer is available for download at no cost from Microsoft. Internet Explorer does not have to be your default browser for the required components to be available for displaying compiled HTML help.

Note: If you are using Windows 95 or Windows NT 4, the TeleMagic online help *will not function* unless you install Microsoft Internet Explorer 4.0 or later, or Office 2000.

Microsoft provides a file, HHUPD.EXE, which will update components of the HTML help engine. This file is provided on the TeleMagic installation CD in the \UTILS\HTML directory. Microsoft updates this file frequently, so it is recommended that you download and run HHUPD.EXE periodically to insure that you have the latest files. Follow the instructions provided by Microsoft to install this package.

For further assistance please contact:

[Telemagic.ca.](http://www.telemagic.ca)

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